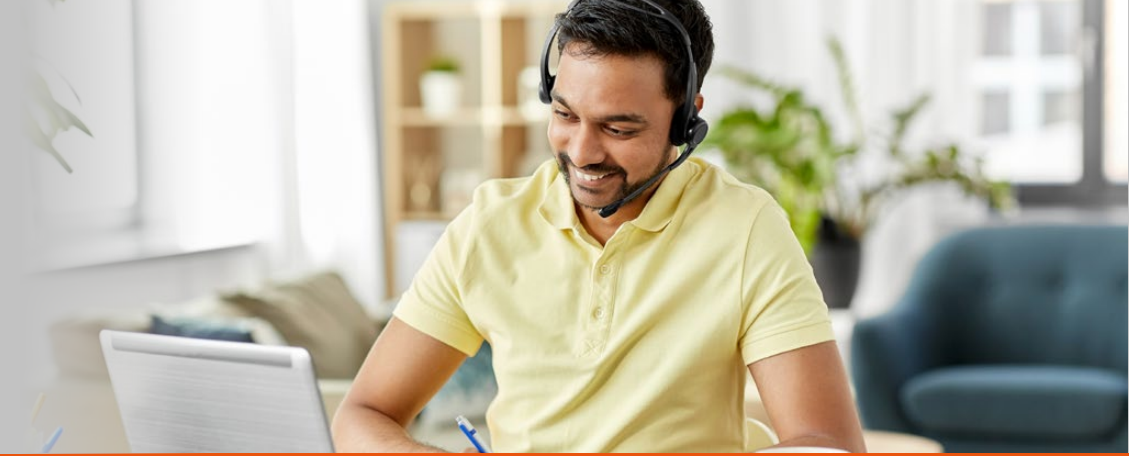




Insight-led IT services



Why switch your phone system to MS Voice?

6 benefits of a workplace without deskphones.

Whatever your sector or comms journey so far, a Microsoft Voice unified communications and collaboration solution (UCC) can mobilise your workforce and support your overall digital transformation or cloud-first strategy. Check out these benefits.

Empower your hybrid workforce

Microsoft Voice services through LIMA enable communication and collaboration between individuals and teams company-wide – all over the world – whether they're working flexibly, from home, or in a bring-your-own-device scenario.

Lower costs

Unlike many legacy solutions, a cloud-based platform doesn't use expensive hardware. We replace desk phones with mobile apps or desktop dashboards that are easier to manage and access, particularly for remote working. You're also potentially saving on separate licensing costs, fixed line rentals, maintenance, SIP trunk rentals or cloud telephony user licensing.

Unparalleled security and support

LIMA offers guaranteed service levels 24x7x365 as well as full legal and regulatory compliance – worldwide, to cover all employees. Rest assured that data traffic between end users and LIMA servers is secure and encrypted, and that performance and voice quality are proactively monitored and managed.

Need more information on Teams Voice features or pricing?

Get in touch with one of our experts.

Flexible and scalable

A UCC through LIMA can be configured according to your specific business needs. Users can make and receive internal and external calls to a combination of mobiles, tablets, computers and desk phones. You can also be confident your solution will scale to support new users.

Features teams are used to

We can incorporate traditional phone system functionality like ring groups, auto attendants and voicemail into your new Teams Voice system. It can also forward calls, transfer calls, access voicemail and transfer calls between devices. If your teams already use Microsoft Teams or Microsoft 365, their new voice and video services are delivered via an already familiar environment.

Maintain and protect your investments

LIMA can deploy Teams Voice into your environment whether you're retiring your legacy telephone system, keeping an old system or migrating from another digital system, e.g., Skype for Business. We can integrate with existing IP/PBX legacy solutions without you needing to change telecom provider. Direct dial numbers are also easily ported.



0345 345 1110



enquiries@lima.co.uk